

## **Telephone Banking Instructions**

## iTalk Main Menu

1 Account Balance

2 Account History

3 Funds Transfer or Make a Payment

1 Transfer Funds Immediately

2 Schedule a Funds Transfer

3 Immediate Cross Account Transfer

4 Schedule Cross Account Transfer

5 Payments Menu

1 Payments Immediate

2 Payments Scheduled

6 List Scheduled Funds Transfers

7 Cancel a Scheduled Transfer

4 Share and Loan Withdrawals

5 PIN Maintenance (Change iTalk PIN)

6 Get Credit Union Information

7 Future Dated Transactions

1 Hear ACH Transactions

2 List Scheduled Funds Transfers

New Phone Number 833-570-8693

## Global Commands:

Speech (8\*)

Skip (5\*)

Help Menu (1\*)

Repeat (#)

Main Menu (3\*)

Hang up (7\*)

Go Back (\*)

Operator (0)

Around noon on April 3rd, 2024, our new telephone banking system will be active. As a default, your PIN will be four zeros. After getting in the first time, the system will require you to change your PIN to a more secure number.